



Aztec Blinds and Shutters FAQ'S

Q-What type of products do you carry?

A-We carry SHUTTERS; wood, vinyl. BLINDS; horizontal (wood and faux), vertical, aluminum. SHADES; Roller, honeycomb or cellular, dual (zebra), woven/grass.

Q-How do I set up appointment for a consultation for my home or business?

A-You can schedule appointment online www.aztecbindsandshutters.com or call us 520-201-0101.

Q-Do you charge for consultations?

A-We come to your home or business at no charge, no obligation to buy.

Q-What can I expect on a consultation?

A-We measure the windows. We bring samples for all of our products. Once decided on a product we will immediately provide you with a quote. We email you a copy of the complete quote with all the information needed to make the right decision.

Q-Do you offer installation?

A-All of our products include installation.

Q-How long does it take for product to be install?

A-From time of placing the order to install; blinds is 3-4 weeks for shutters 10-12 weeks. Keep in mind install times might change due to back orders and availability.

Q-What brands do you carry?

A-We carry Alta Window Fashions www.altawindowfashions.com and Exus Shutters www.exusshutters.com

Q-What type of warranty do you have on your products?

A-Our products carry a limited lifetime warranty from the manufacturer to the original owner of the product. Cords and motors carry a 5 year warranty. Warranty also limited to regular wear and tear.

Q-Do you offer repairs?

A-We do not offer repairs, only warranty repair work at no charge to original buyer.

Q-Do you offer motorized blinds and shades?

A-We do offer motorized blinds and shades.

Q-Can you operate motorized blinds with Alexa?

A-Yes you can link your motorized shades with Alexa, Google Home, Apple Home Kit and other devices for voice control.

Q-What do you recommend for sliding doors?

A-Many products work with sliding doors, for example: vertical blinds, sliding shutters, roller shades, panel tracks, vertical honeycomb shades. It depends on your needs and what design element you are looking for.

Q-How long has Aztec been in business.

A-Aztec has been in business since 2004.

Q-What areas do you service?

A-We service the Tucson Metro area, including Marana, Oro Valley, Saddlebrooke, Oracle, Vail, Green Valley, Sahuarita.

Q-Do you offer financing?

A-Sorry we do not offer financing all orders require 50% down payment and 50% on install. We do take all major credit cards, VISA, MASTERCARD, AMEX and DISCOVER.

Q-Do you offer exterior products like metal rolling shutters or screens?

A-Sorry, we do not.

Q-Do you have a showroom?

A-We do, it is a small showroom with operable samples of some of our products. It is located at 3538 N Romero Rd #100 Tucson AZ 85705. Please schedule by appointment by calling 520-201-0101.

Q-Is this a family business?

A-Yes it is, Oscar and Roberta Delgado with their daughters and son have been active participants in building Aztec Blinds and Shutters, LLC the business that is today.

Q-Do you carry Hunter Douglas?

A-Sorry not at the moment.

Q-How do your prices compare to Home Depot and Lowe's?

A-We are very competitive with our custom products. You will find that we offer better pricing and better service from any big box store.

Q-Are you bonded and insured?

A-Yes we carry a contractor's license, ROC#321499 completely bonded and insured.

Q-Can you cancel or change product once order has been placed?

A-All orders are custom made, orders can not be changed or cancel.

Q-How much can I expect to pay for window coverings?

A-Depending on options for a standard size window (48x48), blinds and shades start at about \$200 per window, shutters about \$500 per window.